	Health Plan & ACO Challenges		BlueCloud® Solutions
1	Stand-alone software programs cause dept communications problems	**Technology**	Centralized system to share and exchange professional records
2	Software systems decreasing bandwidth	**Technology**	Private, cloud based services with no additional bandwidth required
3	Multiple software systems	**Technology**	Use API to connect BlueCloud® system directly to your legacy system
4	Delays on credentialing process waiting for missing records & updates	**Credentialing**	Connect and share records directly with individuals
5	Long, expensive QA and Auditor reviews with record disorganization	**Compliance**	Verification tool for "real-time", professional record updates upon completion
6	Provider directories out of date and compliance with record delays	**Marketing**	Record updates delivered to Provider Directory for customer satisfaction
7	New employee hiring delays waiting to receive candidate records	**HR**	Timely reviews with on-line, up-to-date professional records and training documents
8	Cumbersome exchange of endless emails and faxes	**Time-Saver**	Significantly minimize emails, follow up calls, faxes
9	Records not consistently tracked or managed by various departments	**Training**	Centralized Staff e-learning system to ensure compliance and competency
10	Continuous expiration of required licensure and training certificates	**Competency**	Reminder alerts sent to healthcare professional prior to record expiration